

St John's Lawn Fete

Tony,

Here are all of
my receipts
for damage.

Please advise if
you need any other
information

Mary

Compliments of Alden Advertiser

Procedures for Filing a Claim with the Erie County Water Authority

General Information

2018-046 - P [REDACTED] Mary

If you desire to file a claim against the Erie County Water Authority, please consider the following information.

A "Notice of Claim" is a notice to the Erie County Water Authority of your claim against the Erie County Water Authority. The contents of a Notice of Claim are set forth in the New York General Municipal Law § 50-e (2). A Notice of Claim must include: (1) the name and post office address of each claimant, and of his/her attorney, if any; (2) the nature of the claim; (3) the time when, the place where and the manner in which the claim arose; and (4) the items of damage or injuries claimed to have been sustained so far as then practicable.

If you wish to file a claim against the Erie County Water Authority for property damage or personal injury, please follow this procedure:

1. Submit a claim to your own insurance company and provide insurance company claim number. (If damage is less than deductible, there is no need to submit to insurance.) Deductible payment is still required with claim.
2. Your claim should include:
 - A. Information indicating a filing of a claim with your own insurance company including the amount of claim, name of the insurance company, and adjuster, and the amount that the insurance company paid. Also, provide evidence as to the amount of your deductible by sending a copy of the declarations page of your policy.
 - B. A written statement supporting the claim for which you are seeking recovery, including date, location, persons and property involved.
 - C. Documentation of your claim:
 - a. Ownership (aka Certificate of Title).
 - b. If medical expenses are being claimed - copies of bills once submitted to health insurance or automobile insurance (under the medical portion of the policy) must be submitted explaining what insurance covered and the outstanding balance.
 - c. If property damage is a vehicle- a copy of the declaration page (showing deductible amounts and coverage) from your insurance company. If liability insurance coverage (2) repair estimates must be submitted also.
 - d. Evidence of any other amounts you are claiming (accompanying a receipt).
 - e. Names of persons with whom you have communicated regarding this claim.

Once information on a claim is received, an investigation is started to determine if the Erie County Water Authority is liable. All of the above information is necessary to start the investigation. **Please submit insurance information and your Notice of Claim immediately. A written statement for the total amount of the claim must be provided.**

If the Erie County Water Authority is liable, the claim is paid by the Erie County Water Authority or by our insurance company. The Erie County Water Authority cannot write you a check immediately for your damages, as the Erie County Water Authority Board of Commissioners must approve claim payments.

If your claim has been allowed and an amount agreed upon, you will be sent a General Release to sign. You must return that release before your claim can be processed. It may take many weeks after approval of your claim before you receive a check from the Erie County Water Authority or our insurance company.

Claimant's Statement (please be specific):

Please see attachments

In addition :

Reimbursement for any increased utility costs & electric (pump) water

and any additional out of pocket cost for directly related expenses incurred by me.

(Use reverse side if necessary)

VERIFICATION

MARY R. [redacted] being duly sworn, deposes and says s/he is the Claimant in this action; that s/he has read the foregoing Notice of Intention to File a Claim and knows the contents thereof; that the same is true to the knowledge of deponent, except as to the matters therein stated to be alleged upon information and belief, and as to those matters s/he believe it to be true.

Claimant's Signature: Mary R. [redacted]

Date: 12/17/18

Sworn to before me this 17 day of December 2018.

[Signature] Notary Public

JANET A. [redacted] Notary Public in the State of New York Qualified in Erie County Reg. No. 01AL6289123 My Commission Expires Sept 23, 20 21

PROPERTY DAMAGE CLAIMANT STATEMENT
 CLAIMS REPRESENTATIVE / RISK MANAGER ERIE
 COUNTY WATER AUTHORITY
 295 MAIN STREET - ROOM 350
 BUFFALO, NEW YORK 14203-2494
 (716) 849-8484 - TELEPHONE
 (716) 849-8463 - FAX

Property Damage Claim Checklist, (the following items must be included for your claim to be processed):

- 1 - Insurance declaration page (If at fault, the Erie County Water Authority or our insurance company will reimburse for uncovered items such as your deductible)
- 2 - Two written estimates
- 3 - Evidence of any other amounts you are claiming

Please Print

Claimant Name	MARY R [REDACTED]	Social Security #	[REDACTED] 1531
Address	[REDACTED] Lancaster	Zip Code	14086
Home Phone #	[REDACTED]	Work Phone #	—

Accident / Damage Location	CORNER OF EAST PAYNE ST AND LAKE AVE LANCASTER NY 14086		
Date of Incident	Dec. 13, 2018	Time of Incident	(a.m)/p.m.
Police Contacted?	Yes (No)	Police Report Taken?	Yes (No)
If NO, why?	I was not advised to call police by ECWA OR THE VILLAGE OF LANCASTER DPW		

If this is not your property, give the name and address of the owner:

Name	/				
Address				Zip Code	
Home Phone #				Work Phone #	

Repair Estimates	\$	\$
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Witness(es), if available

Name	Paul G [REDACTED]	Name	Brian M [REDACTED]
Address	[REDACTED]	Address	[REDACTED]
Phone	Lancaster NY [REDACTED]	Phone	Lancaster NY [REDACTED]

Claimant's Statement (please be specific):

It was at 7:20PM Wednesday, December 12th, 2018, when a friend and I returned from grocery shopping. Since I live on the Corner of Lake Ave and East Payne in Lancaster NY, I pulled down East Payne and I noticed how wet the road was in a certain area and commented to my passenger that perhaps the car that was parked on the same side of East Payne had a radiator leak. After parking in my rear driveway, I walked in the street over to where the road was wet to investigate the area. Since the car was parked too far away from the wet area, I knew the water was not a result of the cars radiator, but did not know what it was.

Shortly afterwards, my neighbors, Paul G [REDACTED] and Brian M [REDACTED] who live directly behind me on East Payne also went to investigate the wet area. Paul G [REDACTED] determined that it was indeed a water main break, called the ECWA Emergency Hotline at approximately 10PM on December 12, 2018 and reported the issue. He waited and when no one from the ECWA arrived, he called the ECWA Emergency Hotline again and still no one responded.

On the morning of Thursday, December 13, 2018, while speaking to my friend, Marie D [REDACTED] on my cellphone, I heard a loud crash that sounded like a heavy shelving unit collapsed to the floor. Continuing our conversation, I began walking around the house looking for the cause of the crash. When I got to the top of the basement stairs, I saw boxes floating in water. Taking three steps down, I could see the water had already reached the last rung of the bottom step which is about 2 feet off the floor. In a panic, I told Marie what I had discovered and she told me to call the Village of Lancaster DPW immediately and that she would send her husband "Dave" over with a pump. I then called an employee of the DPW, whom I know personally and frantically explained what was happening. He told me he would immediately notify the Crew Chief, George to send someone out.

A few minutes later, Dave D [REDACTED] arrived with a pump just as two Village employees from the DPW: John B [REDACTED] and Adam D [REDACTED]. As soon as they saw the amount of the water, Adam D [REDACTED] placed a call to the ECWA and told them to expedite someone immediately. (Since [REDACTED] is also a Town Councilman, his authority was an asset in having the ECWA arrive sooner than what they were originally suggesting.) The Village employees then hooked up a pump and began pumping out the water. Shortly afterwards, the ECWA trucks arrived as well as the gas company and electric company.

It was hours that the ECWA worked, as they had to dig up East Payne at the North side of my house with heavy equipment and manpower. They also dug on Lake Ave in the front of my yard by hand. They closed East Payne and were there for hours working on the water main break.

During this time, I phoned my son who instructed me to start making calls to the ECWA making them aware of the situation. I first spoke with "Renee" from the ECWA and she said she had to refer my call to someone else. With this, I went outside and spoke to one of the guys from the ECWA who was working in my front yard and asked him to contact a supervisor for me to speak with. A call came from "Leslie" who identified a ECWA Supervisor, who could not help because Renee told her I called because I did not know what to do in my situations, which was not the case. An ECWA crew Supervisor, "Tom" came to my door and we discussed the situation and I told him the details as listed here. Tom was apologetic and told me he would return with the name and number of the person I should speak with, which he did.

Tom gave me the name and number of the ECWA Insurance adjuster, Tony Alessi, who I called immediately once Tom left. Once again, I explained my situation to Tony, who told me that the ECWA couldn't do anything

at the time until an investigation took place, as it may be a Village of Lancaster's responsibility and not the ECWA. I provided Tony with my information and the call ended. Shortly afterwards, Tony called my home and said that the situation was "Complicated" and that he would be emailing and sending me for to fill out, which he did. He also told me to contact my insurance company, State Farm which I did. Joyce M [redacted] from Greg R [redacted] office informed me I do not have coverage for such a loss. I have included the letter I received from confirming this.

The pump pumped continually for 24+ hours pumping the water into the street. During this time, I had no heat or hot water. I called several plumbers before I could find someone who was available 24 hours to light up the furnace and water heaters. Since Cellino Plumbing was the only available plumber, I called the in the evening of December 13th. At that time, they were able to restart the furnace because the water was low enough, however, the hot water tanks were ruined. I was without hot water until they replaced the tanks in the late evening of December 14th, 2018. Cellino Plumbing also sent a furnace technician to evaluate the dependability of the furnace since the water had gotten so high flooding the computer.

The carpeting, items stored on the floor and the possibility of mold growing is now my concern and I would like the approval to contract someone to remove all of the damaged items and haul them away. I have included all the estimates, recommendations, pictures and bills from Cellino and my insurance company to date.

VERIFICATION

MARY B [redacted] being duly sworn, deposes and says s/he is the Claimant in this action; that s/he has read the foregoing Notice of Intention to File a Claim and knows the contents thereof; that the same is true to the knowledge of the deponent, except as the the matters therein stated to be alleged upon information and belief, and as to those matters sh/he believe it to be true.

Claimant's Signature: Mary B [redacted] Date 12/17/18

Sworn to before me this 14 day of December, 2018.

[Signature]
Notary Public, State of New York, County of Erie
My commission expires: _____

JANET A [redacted]
Notary Public in the State of New York
Qualified in Erie County
Reg. No. 01AL6289123
My Commission Expires Sept 23, 2021



Cellino Plumbing
 631 Bullis Road Elma, NY 14059
 716-675-1111

Invoice 7479874
Invoice Date 12/14/2018
Completed Date
Technicians Adam B [redacted]
 Jonathan M [redacted]
 Scott W [redacted]

Billing Address
 Mary R [redacted]
 Lancaster, NY 14086 USA

Customer PO
Job Address
 Mary R [redacted]
 Lancaster, NY 14086 USA

Description of Work

12-13: Upon arrival I noticed there was some standing water in the low spots of the basement. I then went over to the sump crock and it was full. The customer stated she is having a contractor come in tomorrow to install a new sump pump. The basement had flooded this morning due to a water main break right near the customers house. When the water flooded the basement the water level was above the burners on the boiler and two water heaters causing them to go out. I was able to light the boiler but I still recommend a hvac tech comes out to look at the boiler as there are electrical connections that did get wet and may need to be replaced. I was unable to light both of the water heaters as the spark igniter got wet and will no longer work. I recommended we replace both the tanks as the burner assembly's were completely under water. We will return tomorrow to install the new water heaters.
 12-14: We installed two new water heaters with a 5 year warranty on the labor and 6 year warranty on the tank. We installed new shut off valves for the water and gas lines. We then tested for leaks upon completion of work and found none. Tanks are both lit and functioning properly.

Task #	Description	Quantity	Standard Price	Your Price	Your Total
EMG	Emergency Service Call Fee	1.00	\$99.00	\$99.00	\$99.00
WH002	We will install a 40 Gallon 40K BTU A.O. Smith water heater with a 6 year tank warranty and 5 year labor warranty. 8 year tank and labor warranty available at an additional cost. Includes removal and disposal of old water heater. Price also includes a ball valve, and minor gas, water & flue re-pipe.	1.00	\$1,520.97	\$1,292.82	\$1,292.82
WH002	We will install a 40 Gallon 40K BTU A.O. Smith water heater with a 6 year tank warranty and 5 year labor warranty. 8 year tank and labor warranty available at an additional cost. Includes removal and disposal of old water heater. Price also includes a ball valve, and minor gas, water & flue re-pipe.	1.00	\$1,520.97	\$1,292.82	\$1,292.82
MILITARY/FIRST RESPONDER	Military and First Responder Discount. This applies to Active Duty and Veterans of all branches of our Armed Forces. This also applies to Police Officers, Fire Fighters, Emergency Medical Technicians and any other First Responders. Thank you for your service!	1.00	\$0.00	\$0.00	\$0.00

Paid On	Type	Memo	Amount
12/13/2018	Visa		\$800.00
12/14/2018	Visa		\$1,893.30

Member Savings	\$456.30
Sub-Total	\$2,684.64
Tax	\$8.66
Total Due	\$2,693.30
Payment	\$2,693.30
Balance Due	\$0.00

Thank you for doing business with us!

I, the undersigned, am owner/authorized representative/tenant of the premises at which the work is to be done. I hereby authorize Cellino Plumbing to perform the mentioned services and to use such labor and materials as necessary. I have read this invoice, including the terms and conditions hereof and agree to be bound by all terms contained herein. All parts will be removed from premises and discarded unless otherwise specified herein. All work is done on a FIXED PRICE. No Breakdown will be provided.



Cellino Plumbing
 631 Bullis Road Elma, NY 14059
 716-675-1111

Estimate 7504394
 Job 7479747
 Estimate Date 12/17/2018
 Completed Date

Technician Frank M [REDACTED]

Customer PO

Job Address

Mary R [REDACTED]

Lancaster, NY 14086 USA

Billing Address

Mary R [REDACTED]

Lancaster, NY 14086 USA

Estimate Details

Boiler install 100,btu

Task #	Description	Quantity	Standard Price	Your Price	Your Total
PER150	Peerless cast iron boiler 100k BTU install. This system comes with a new Taco brand circulating pump, air elimination system, fill valve and standard piping. Peerless Boilers come with a lifetime warranty on the cast iron sections, 1 year warranty on the full unit.	1.00	\$6,650.25	\$5,652.71	\$5,652.71

Member Savings \$997.54

Sub-Total \$5,652.71

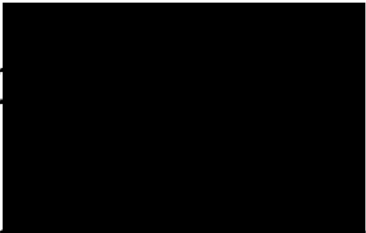
Tax \$0.00

Total \$5,652.71

Thank you for doing business with us!

I authorize Cellino Plumbing to complete the above work stated for a total of \$5,652.71.

Mary R



12/14/2018

ACCEPTANCE OF WORK I HEREBY acknowledge satisfactory completion of the described work and that the premises has been left in satisfactory condition. I understand that if my check and/or credit card does not clear, I am liable for any charges from the bank. I agree to pay 1.75% per month for past due contracts (minimum charge \$15). I agree to reimburse the fees of any collection agency, which may be based on a percentage at a maximum of 33 1/3% of the debt, and all costs and expenses, including reasonable attorney's fees, incurred in such collection efforts. I agree that the amount set forth in the space marked "TOTAL" is the total flat price I have agreed to.

Mary R



12/14/2018

I authorize Cellino Plumbing to charge the agreed amount to my credit card provided herein. I agree that I will pay for this purchase in accordance with the issuing bank cardholder agreement.

Mary R



12/13/2018

Mary R



12/14/2018

INVOICE #1301

DAVES SALES AND SERVICES
13 East Payne Street
Lancaster NY 14086
Website: SalesbyDave.com
716-713-4995



BILL TO

Mary R [REDACTED]
[REDACTED]
Lancaster NY 14086
[REDACTED]

Invoice Date: 12/17/2018

DESCRIPTION	QTY	UNIT PRICE	TOTAL
Clean out of all carpeting and damaged items			
Haul Away all Debris from basement			
Dry complete basement walkway and stairs to basement			
Owner wishes to clean up basement to prevent mold			

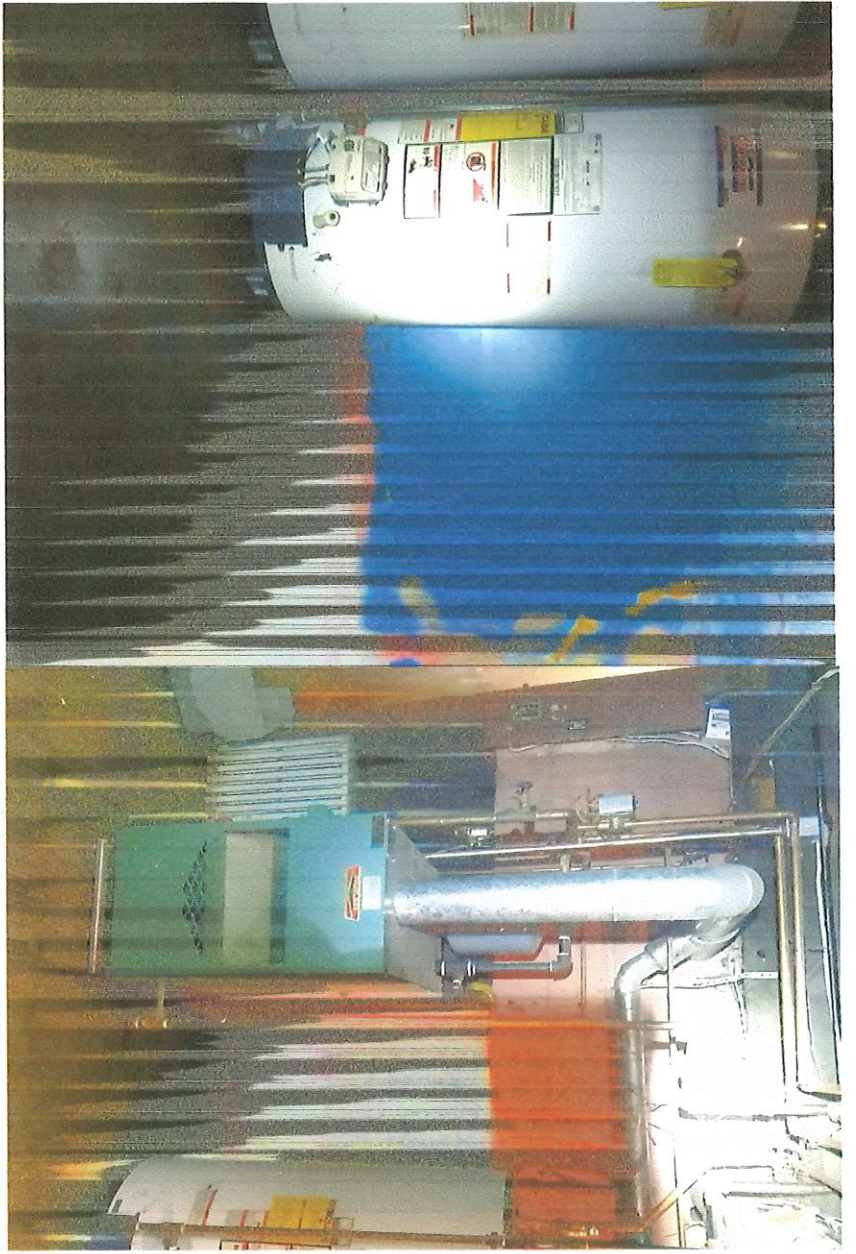
SUBTOTAL	2500.00
DISCOUNT	100.00
SUBTOTAL LESS DISCOUNT	2400.00
TAX RATE	
Less Deposit-	240.00

Thank you for your business!

Balance Due \$ 2,160.00

Terms & Instructions

10% down and remaining balance paid upon completion







1000



14203

U.S. POSTAGE PAID
FCM LG ENVY
LANCASTER, NY
14086
DEC 18, 18
AMOUNT

\$1.42

R2305M146147-13

RECEIVED

18 DEC 19 PM 1:03

LANCASTER, NY

Anthony J. Alusi
Claims Rep Rm 350
ECWA - Main Street
295
Buffalo N.Y. 14203-2494